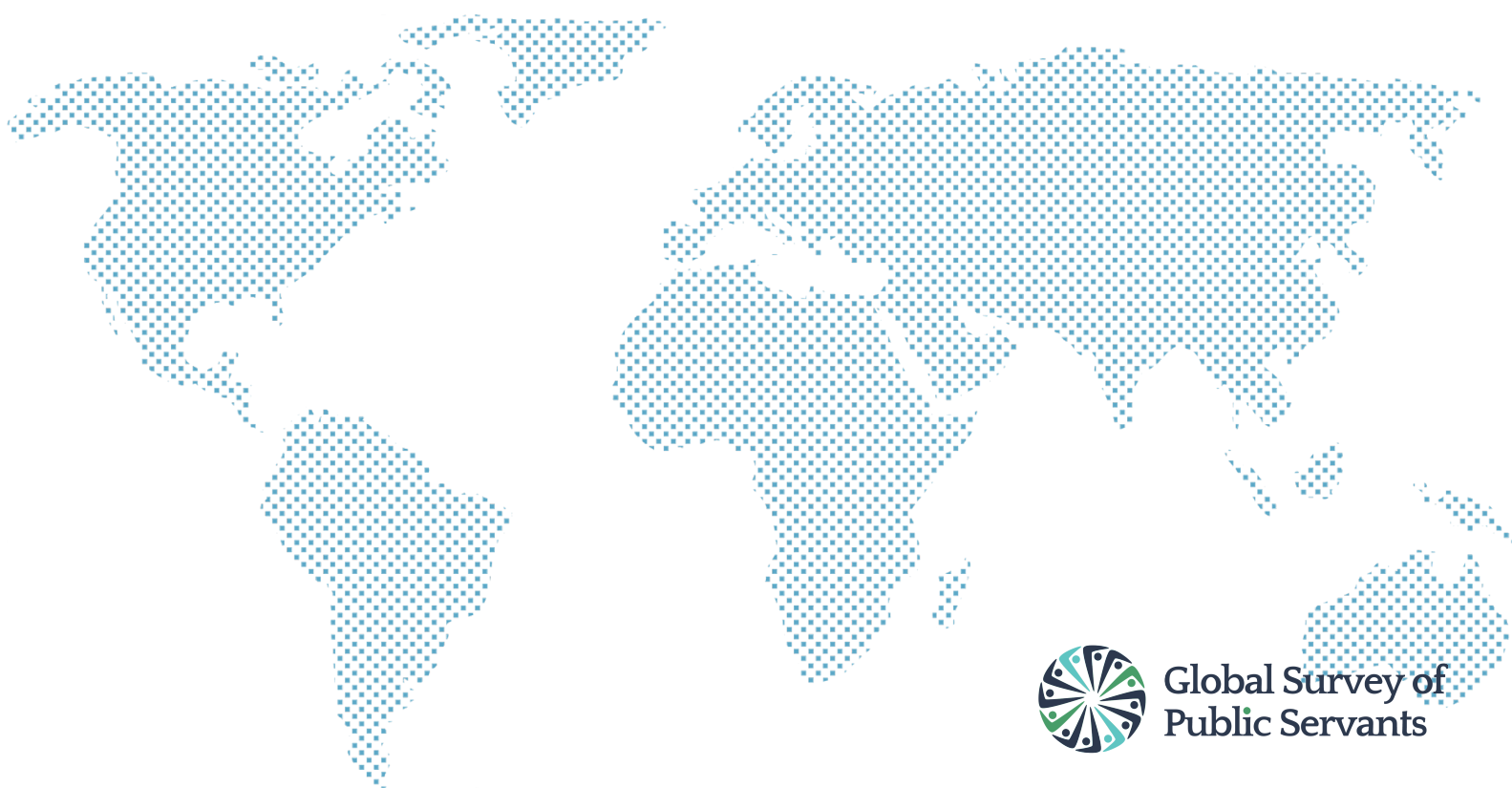


THE GLOBAL SURVEY OF PUBLIC SERVANTS

Cover Page



**Global Survey of
Public Servants**

WORLD BANK BUREAUCRACY LAB

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Global Survey of Public Servants

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All queries on this document and the Global Survey of Public Servants should be addressed to info@globalsurveyofpublicservants.org

SUMMARY OF THE TRAINING MODULE

The Global Survey of Public Servants (GSPS) is an initiative to generate survey data from public servants in government institutions around the world. **The aim of the initiative is to increase the volume, quality and coherence of survey data on public administration.**

Understanding the motivations, behaviors, organizational environments and management practices of public servants through surveys is central to (1) better understand how public services and states around the world work; and, (2) help governments manage public services better. Further details, such as our approach, conceptual framework and other resources are available at www.globalsurveyofpublicservants.org.

The purpose of this document is to provide government counterparts, researchers and other stakeholders with a cover page that is not part of the GSPS common module to support and supplement the administration of a survey of public servants. By providing this additional module, GSPS hopes to provide both actionable evidence to governments for management improvements and scholarly evidence to further our understanding of how public services work.

The GSPS team are keen to promote the adoption of the other modules in surveys of government officials and stand ready to provide advice on implementation. We are also keen to receive anonymized versions of this module's data to share with the global community and are happy to facilitate the sharing of survey data and resources across teams. For further information, please contact the GSPS team at info@globalsurveyofpublicservants.org.

The GPS Consortium propose that all surveys of public officials be preceded by an appropriate confidentiality/data protection/privacy statement and consent question. A proposed text is provided below, and this can be adapted to each country context as needed.

For the data’s inclusion in the GPS database, we suggest survey teams include the following text in their consent statement: “This survey draws questions from the Global Survey of Public Servants, which is also surveying public servants in dozens of other countries around the world. The Global Survey team includes researchers from Stanford University, University College London, Nottingham University, and the World Bank, amongst other institutions.”

PROPOSAL FOR CONFIDENTIALITY/DATA PROTECTION/PRIVACY STATEMENT

In-Person Survey Enumerator states/Online survey begins with: Thank you for taking the time to complete this survey. Building a strong service starts with understanding the needs of and challenges faced by our public servants. That is what we hope to achieve through this survey. In collaboration and with support from [COUNTRY]’s [CIVIL SERVICE AGENCY] and [LOCAL PARTNER UNIVERSITY NAME], we will be surveying people from [THE ENTIRE PUBLIC ADMINISTRATION] in [COUNTRY]. The findings of this study will be used to design and implement measures to make the public service in [COUNTRY] better managed, and more effective in achieving its goals. It will also inform research on how civil services work around the world and how the challenges civil servants face can be best overcome.

This survey is being undertaken in the strictest confidence. In particular:

- a) This study is being undertaken by professional analysts who will keep your answers completely secure;
- b) No one outside the [SURVEY TEAM] – including no one in government – will be able to associate the individual answers you provide with you;
- c) Only fully anonymous data will be published or shared with government institutions.

So please feel free to answer honestly. For further details on how the survey data will be used, please see the [LEAD INSTITUTIONS]’s personal data privacy policy guiding this research. Your participation is voluntary and you can withdraw from the survey or skip questions at any time. If you have any questions or raise complaints about the survey, you may contact the survey team at [EMAIL ADDRESS].

Consent (participation)	Please tick here to consent to these conditions and commence the survey. Select one response only.	01 = Yes 02 = No
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